

ANNUAL REPORT 2024





Counties Served by Community Health Centers

1. Albany Area Primary Health Care
2. Community Health Care Systems
3. Curtis V. Cooper Primary Health Care
4. East Georgia Healthcare Center
5. Georgia Highlands Medical Services
6. Georgia Mountains Health Services
7. McKinney Community Health Center
8. MedLink Georgia
9. MedCura Health
10. YourTown Health
11. Primary Care of Southwest Georgia
12. Primary Health Care Center
13. South Central Primary Care Center
14. Southside Medical Center
15. CareConnect Health
16. Doonee Valley Healthcare
17. Valley Healthcare System
18. Family Health Centers of Georgia
19. First Choice Primary Care
20. Medical Associates Plus
21. Whiteford, Inc.
22. Four Corners Primary Health Care
23. Diversity Health Center
24. Athens Neighborhood Health Center
25. J.C. Lewis Health Care Center
26. Chisel Community Health Services
27. St. Joseph's Mercy Care Services
28. Center for Pan Asian Community Services
29. Coastal Community Health Services
30. Good Samaritan Health Center of Cobb
31. Health Education, Assessment and Leadership
32. Good Samaritan Health & Wellness Center
33. Tri-Med Family Care, Inc.
34. Unity Health Clinics of Georgia
35. Southwest Georgia Healthcare Clinics (Look-Alike)

- Counties with Proposed Health Centers and Look-Alikes
 Counties with Health Center Look-Alikes

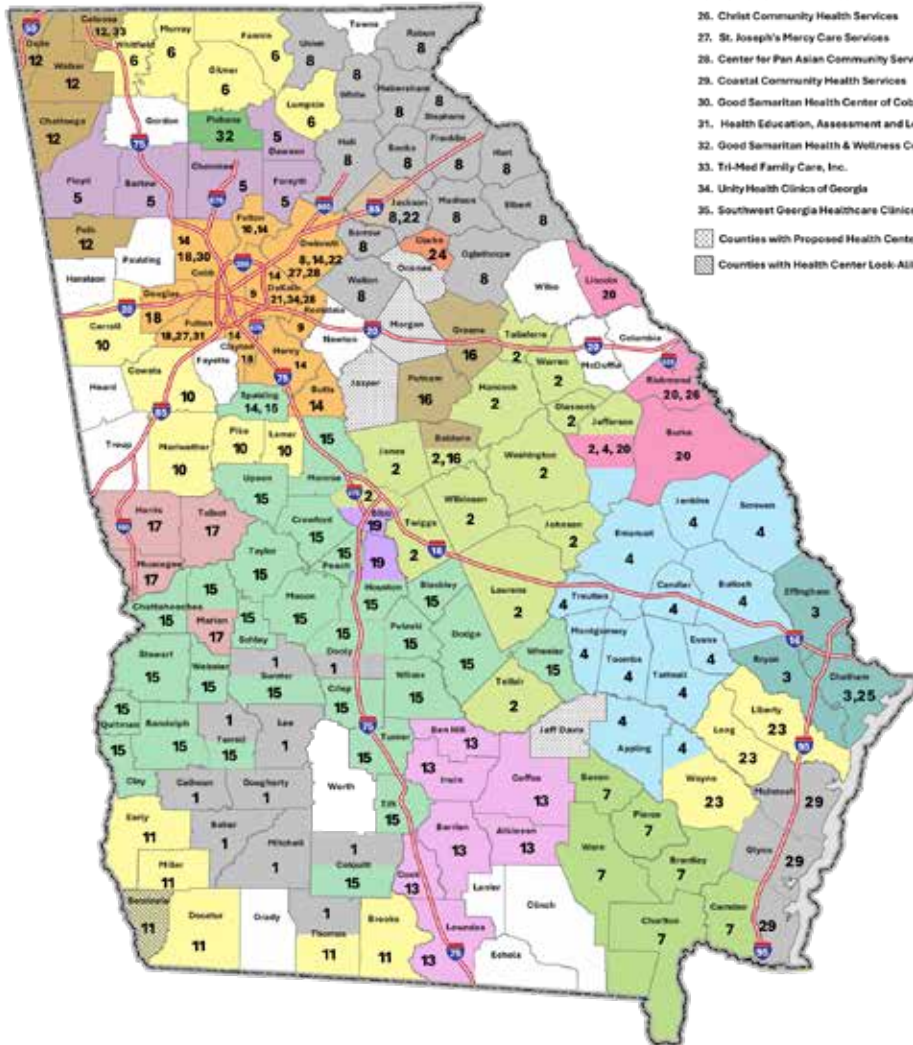


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ABOUT GPCA

GPCA is a trusted authority on FQHC regulations, develops innovative operational models, and collaborates with healthcare organizations and stakeholders to enhance healthcare across the state.



Since 1977, the Georgia Primary Care Association (GPCA) has proudly served as the membership organization for all of Georgia's Federally Qualified Health Centers (FQHCs). Designated as both the state's Primary Care Association and the Health Center Controlled Network, GPCA operates under cooperative agreements with the Health Resources and Services Administration, Bureau of Primary Health Care, a key agency within the U.S. Department of Health and Human Services.

GPCA stands as a trusted authority on the regulations governing FQHCs, Section 330 organizations, and Lookalikes. We actively develop innovative operational models for FQHCs and provide essential leadership in community development efforts for both new and established health centers.

Our success is built on a solid foundation of collaboration. We work closely with our members, healthcare organizations like the Georgia Rural Health Association and the Georgia Hospital Association, elected officials, and various partners and stakeholders. Together, we're driving progress and enhancing healthcare across Georgia.

“

We maintain close partnerships with our members, health-care organizations such as the Georgia Rural Health Association and the Georgia Hospital Association, elected officials, and a variety of partners and stakeholders.

OUR CORE VALUES

Our core values — Advocacy, Community, and Accessibility — drive our mission to ensure quality healthcare for all.

GPCA is dedicated to Advocacy, Community, and Accessibility. We actively shape health policy by collaborating with lawmakers and supporting Community Health Centers in expanding access to affordable healthcare. Our commitment to community empowers vulnerable populations by delivering primary and preventive care, reducing costly hospitalizations, and boosting local economies. By ensuring accessible care for all, GPCA helps CHCs provide essential services, including mental health and substance abuse treatment, with a sliding fee scale to accommodate every income level.

ADVOCACY

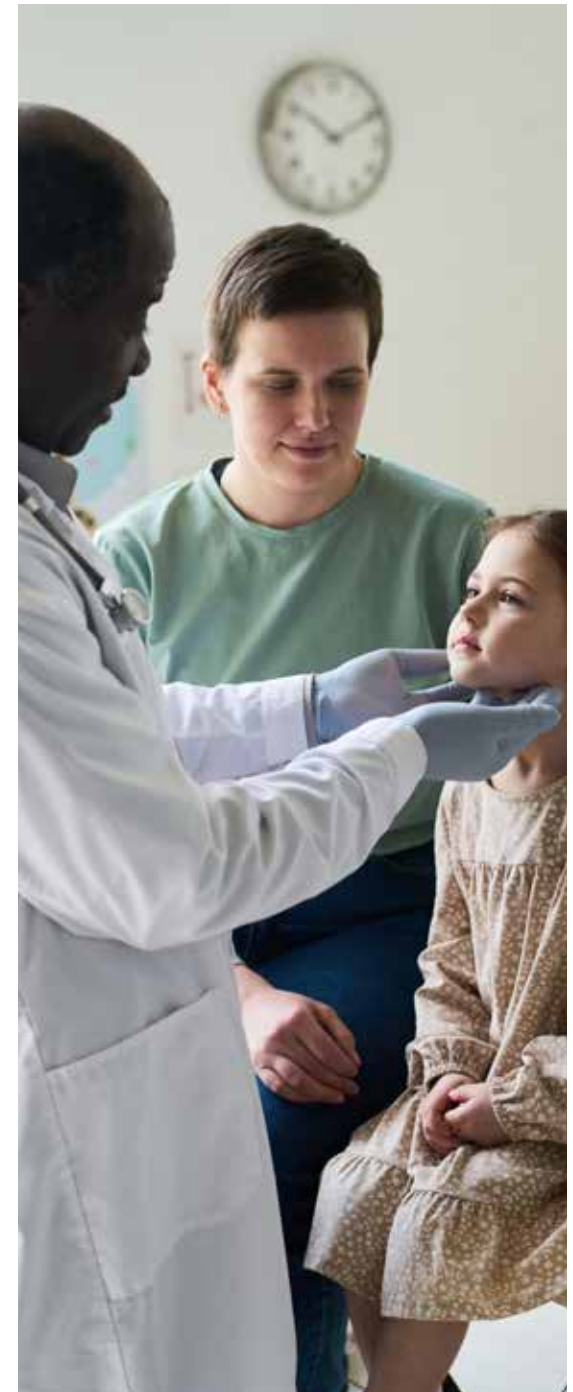
GPCA actively shapes health policy by collaborating with policymakers, elected officials, and the community. We support Community Health Centers in advocating for policies that expand access to affordable healthcare, ensuring that their needs and concerns are always top of mind for lawmakers at all levels.

COMMUNITY

GPCA is committed to empowering communities by supporting primary care and preventive services delivery to Georgia's most vulnerable populations. By reducing the need for costly hospitalizations and emergency visits, our community health centers provide quality care and boost local economies within and throughout the neighborhoods they serve.

ACCESSIBILITY

GPCA supports Community Health Centers (CHCs) serving high-need rural and urban communities across Georgia. These CHCs provide essential primary and preventive care, including oral, mental health, and substance abuse services, ensuring comprehensive healthcare. Committed to care for all, CHCs use a sliding fee scale to adjust costs based on income, making quality healthcare accessible to everyone.



EXECUTIVE DIRECTOR

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BOARD PRESIDENT

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ANHC's Dr. Hurley is the one who pushed me to get the proper testing that led to my cancer diagnosis. Thanks to Dr. Hurley, the cancer was caught early enough that I was able to get treatment and beat it. Without ANHC and Dr. Hurley, I might not be alive today.

— ANHC Patient

I have been coming to Curtis V. Cooper when it was Westside Urban Health Center. We didn't have health insurance back then. It was just too, costly to have health insurance if your employer didn't offer it. I am still a patient at Curtis Cooper til this day. I receive my medical and dental services there. The doctors and staff really care about you.

— Eric

BEHAVIORAL HEALTH

Behavioral health is a critical component of comprehensive care within community health centers in Georgia. As the state faces increasing challenges related to mental health and substance use disorders, integrating behavioral health services into these centers is essential. Community health centers, serving as primary care providers for many underserved populations, are uniquely positioned to address the complex needs of their patients by offering holistic care that includes mental health support, substance abuse treatment, and preventive services. By prioritizing behavioral health, these centers not only improve individual well-being but also enhance overall community health outcomes across Georgia.



EMPLOYEES

2023 Total facility FT	1,623.22
Total mental health FT	127.59
Total sud services FT	22.02

TOTAL MENTAL HEALTH SERVICES

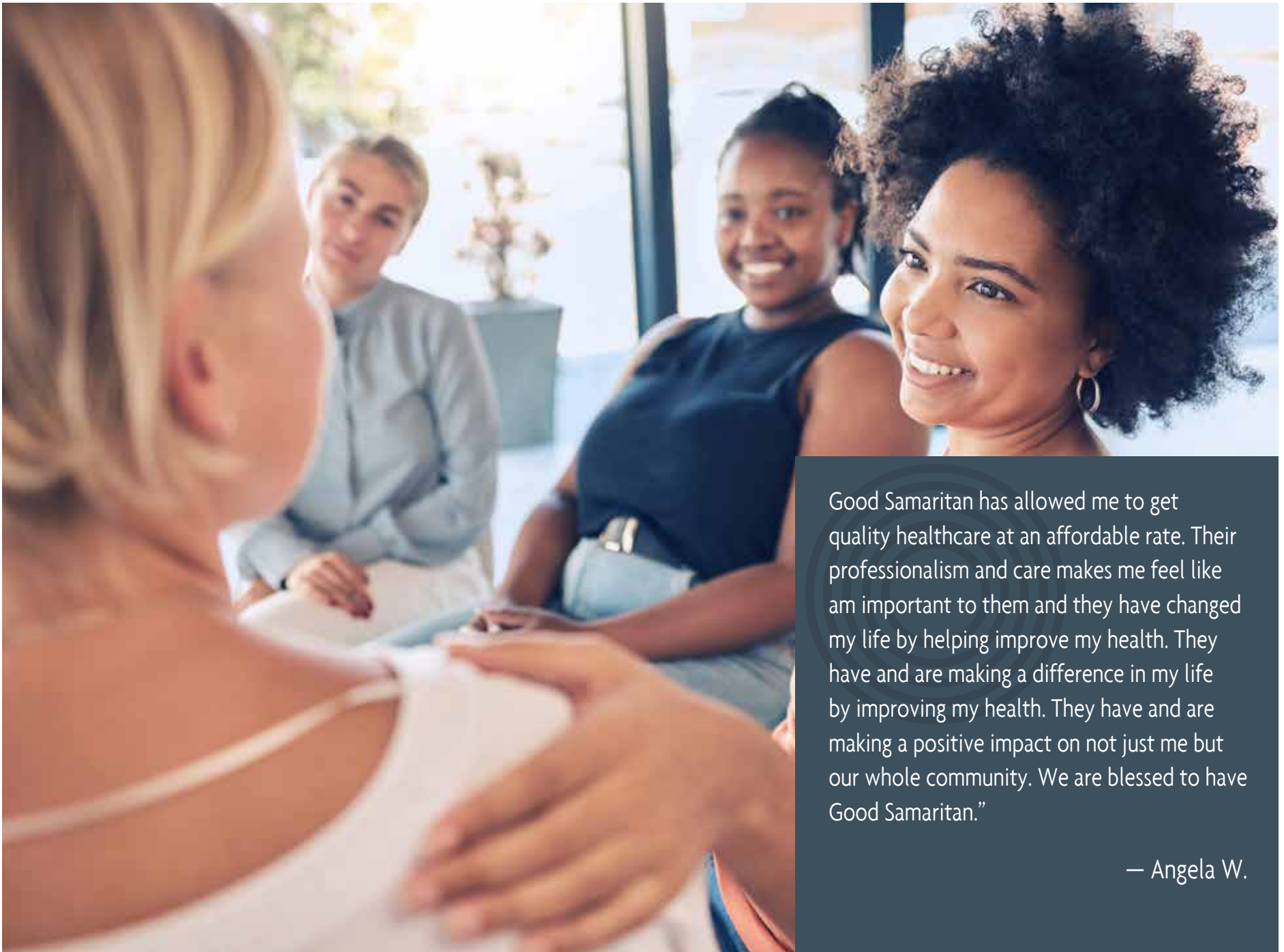
Clinical Visits	3,039
Virtual	3,638
Patients	1,043

FACILITY VISITS

2023 BH facility visits	199,450
2023 BH virtual visits	70,139
2023 Patient served	34,076

SUBSTANCE USE DISORDER SERVICES

Clinical Visits	1,919
Virtual	19
Patients	604



Good Samaritan has allowed me to get quality healthcare at an affordable rate. Their professionalism and care makes me feel like am important to them and they have changed my life by helping improve my health. They have and are making a difference in my life by improving my health. They have and are making a positive impact on not just me but our whole community. We are blessed to have Good Samaritan.”

— Angela W.

TRAINING & TECHNICAL ASSISTANCE

GPCA is dedicated to providing our members with high-quality training and technical assistance to support Georgia's health centers in delivering exceptional care to their patients. Throughout the year, GPCA offers a variety of trainings to help health centers:



Everyone was very friendly and nice. The nurse was very thorough and easy to talk to. When she drew blood for my labs, I barely felt it when she inserted the needle. Dr. Parker was also very nice and thorough. She answered my questions and was very helpful.

I moved here from Arkansas last December and have been trying to determine which doctor I wanted to use. The doctors at MedLink were highly recommended by everyone I have talked to. Thanks for a great experience!

— Mary W.

I'm very pleased with CHCS. Very friendly staff and being on a tight budget it is the place to go.

— Wesley G.

- Strengthen their business operations
- Achieve optimal patient outcomes
- Provide health insurance education and enrollment assistance to community members
- Promote Patient-Centered Medical Homes (PCMH) to provide coordinated patient services and improved access to a clinical team
- Develop connections with healthcare partners and higher education institutions to expand their workforce
- Support payment reform and value-based reimbursement
- Provide personalized training and resources, making each health center feel valued and important
- Clarify their roles before emergencies occur
- Ensure that the voices of all health centers are heard in local, state, and federal policy-making, and educate elected officials and government agencies about the impact of health centers in their local communities

Training and Technical Assistance offered in 2023:

- 340B Pharmacy Program
- Addressing Social Determinants of Health
- Advocacy & Community Development
- Artificial Intelligence
- Behavioral Health
- Billing & Coding
- Board Member Governance
- Clinical Operations
- Communications & Marketing
- COVID-19 Updates
- Evaluation & Management Services
- Emergency Management & Preparedness
- Financial Operations Guidance
- Health Navigators and Outreach & Enrollment
- Improving Patient Engagement
- Health Information Technology/Data Analytics
- Leadership Development
- Medication-Assisted Treatment (MAT)
- Operational Site Visit
- Oral Health
- Patient-Centered Medical Home
- Payer Enrollment
- Quality & Performance Measures
- Revenue Cycle Management & Credentialing
- School-based Centers
- Special Populations
- Telehealth
- Universal Data System
- UDS+
- Workforce Development/Recruitment and Retention



HCCN

The Georgia Primary Care Association (GPCA) has partnered with HRSA to provide Health Center Controlled Network (HCCN) services for over 22 years. The HCCN's role is to collaborate with and support member organizations in improving operational and clinical practices by making technology easier to use, increase the privacy and security of patient information, and using data to improve patient care.



Georgia Mountains Health Services is a priceless organization that works fervently to remove barriers to healthcare. As a Case Manager for this organization, I can say we are truly saving lives! Best of all, Georgia Mountains Health provides high-quality patient-centered care to anyone and everyone in the community.



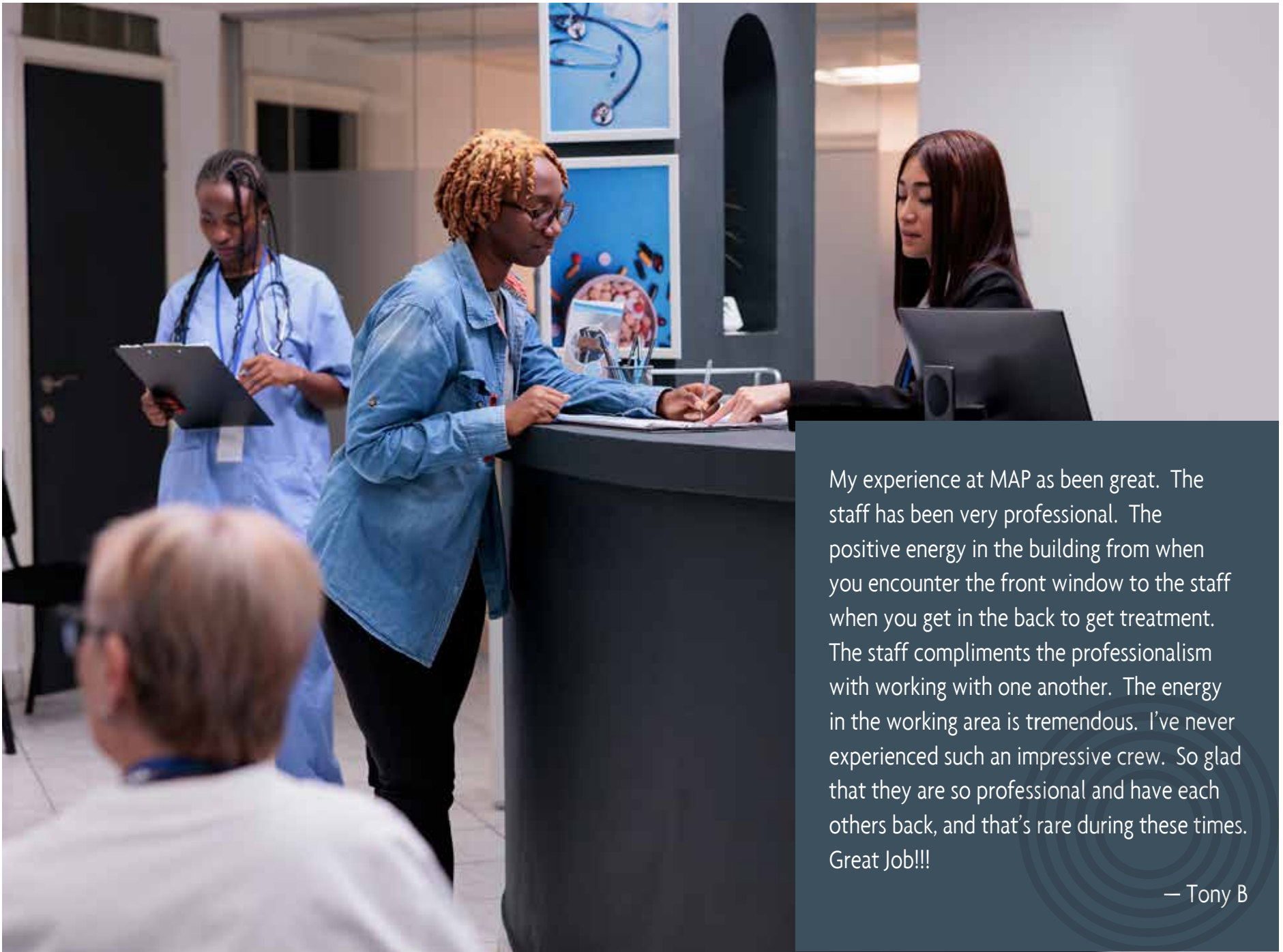
During this past year the GPCA HCCN continued to support our participating health centers by providing:

- Assistance and training on the adoption, implementation, and meaningful use of health information technology (HIT)
- Provided EHR support and assistance
- Developed custom operation and quality support reports
- Data use and sharing assistance providing:
 - HEDIS supplemental data submissions
 - CareSource
 - Centene
 - Wellcare
 - anthem
 - 340B Pharmacy partner daily submissions
 - Par8o
 - PharmaForce
 - SentrexDS
 - RxBE Walgreens
 - RxPreferred
 - 340Basics
 - WellPartner/CVS
 - Aventi
 - Equiscript
- Additional data extractions
 - PointCare
 - FixHT
- Provided alerts, reminders and trainings for:
 - UDS+
 - Cybersecurity
 - HIPAA Privacy and Security
 - Data Governance
 - Artificial Intelligence
 - Disaster Preparedness
 - Patient Engagement
 - Health Information Technology (HIT) Tools
 - Social Determinants of Health (SDOH) screening and referral
 - Virtual Care through Telehealth and Remote Patient Monitoring (RPM)
- Reducing Staff and Provider burden through improved processes or appropriate health information technology
- Collaborated with supporting organizations such as:
 - HRSA Region IV HCCNs
 - National Association of Community Health Centers (NACHC)
 - Health Information Technology Evaluation and Quality Center (HITEQ)
 - IntegratedWork
 - Southeastern Telehealth Resource Center (SETRC)
 - Georgia Health Information Network (GaHIN)
 - Georgia Department of Public Health (GA DPH)
 - Georgia Family Planning System (GFPS)
 - athenahealth
 - eClinicalWorks

OUR EMPLOYEES

At GPCA, our employees are the heart of our success. Their hard work, dedication, and innovative ideas set us apart. We're proud to have such a talented and committed team driving our achievements year after year. As we reflect on the past year, we're deeply grateful for every contribution and excited to continue growing and succeeding with our incredible team leading the way.

	Duane A. Kavka Executive Director	Madison Howe State Certified Navigator	Spencer Sasko State Certified Navigator
●	Joshua Avent Communications Director	Stacey Howe Revenue Cycle Integration Specialist	Lakisha Samuels Project Director
●	Pamela L. Brooks QA/QI Nurse Manager	Theresa Jacobs, MD Clinical Director	Alycia Sims State Certified Navigator
●	Debbie L. Channell Training & Technical Assistance Coordinator/Advocacy	David Luke Senior Data Analyst	Dominique Sullivan State Certified Navigator
●	Ashlee Feliciano State Certified Navigator	Courtney E. McKnight Certified Enrollment Specialist	Candace Thomas Quality Data Analyst
	Gwendolyn D. Harper Chief Financial Officer	David Newton Director of Behavioral Health	Dev Watson Chief Information Officer
	Meazi Hart State Certified Navigator	Roberto Gutiérrez Plazarte State Certified Navigator	Jan Wilkerson Quality, Risk & Compliance Manager
	Cathy Hawkins Information Management Coordinator	Luke Putnam Deputy Director	Daniel Yosef Senior Accountant
	Timothy Holmes, Jr. Enrollment Specialist	Timothy Roark Chief Technology Officer	



My experience at MAP as been great. The staff has been very professional. The positive energy in the building from when you encounter the front window to the staff when you get in the back to get treatment. The staff compliments the professionalism with working with one another. The energy in the working area is tremendous. I've never experienced such an impressive crew. So glad that they are so professional and have each others back, and that's rare during these times. Great Job!!!

— Tony B

BOARD OF DIRECTORS



SHELLEY SPIRES, CEO
Albany Area Primary Health Care



MARCUS GARNER, CEO
Athens Neighborhood Health Center



AJAY GEHLOT, MD, CEO
CareConnect Health



ALEXIS NKUSI, INTERIM CEO
Center for Pan Asian Community Services



LANCE LUTTRELL, INTERIM CEO
Christ Community Health Services



KAVANAUGH CHANDLER, MD, CEO
Coastal Community Health Services



CARLA BELCHER, CEO
Community Health Care Systems



ALBERT GRANDY, CEO
Curtis V. Cooper Primary Health Care



STEPHANIE JONES-HEATH, CEO
Diversity Health Center



JENNIE WREN DENMARK, CEO
East Georgia Healthcare Center



MICHAEL W. BROOKS, MD, CEO
Family Health Centers of Georgia



KATHERINE MCLEOD, CEO
First Choice Primary Care



BRIAN WILLIAMS, MD, CEO
Four Corners Primary Health Care



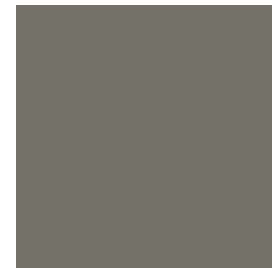
TODD SHIFLET, CEO
Georgia Highlands Medical Services



STEVEN MIRACLE, CEO
Georgia Mountains Health Services



TAMMI SORRELL, CEO
Good Samaritan Health & Wellness Center



GAYLE NELSON, INTERIM CEO
Good Samaritan Health Center of Cobb



VERNEDA BACHUS CURRY, CEO
HEALing Community Center

BOARD OF DIRECTORS



RENA DOUSE, DNP, CEO
*The J.C. Lewis Health
Care Center*



OLA SMITH, CEO
McKinney Medical Center



J.R. RICHARDS, CEO
Medical Associates Plus



DAVE WARD, CEO
MedLink Georgia



KATHRYN LAWLER, CEO
Mercy Care Services



JEFF TAYLOR, CEO
MedCura Health



DAVE RINGER, MD, CEO
Oconee Valley Healthcare



GINGER CUSHING, CEO
*Primary Care of Southwest
Georgia*



DIANA ALLEN, CEO
*Primary Healthcare
Centers*



R.B. TUCKER, JR. CEO
*South Central Primary
Care Center*



DAVID WILLIAMS, MD, CEO
Southside Medical Center



DONNA LANE WILLIAMS, CEO
*Southwest Georgia
Healthcare Clinics (Look-
Alike)*



SUZANNE CHOVANEC, CEO
*North Georgia Healthcare
Center*



CASSANDRA COLLINS, CEO
*Recovery Consultants
of Atlanta*



ASANTÉ HILTS, DRPH, CEO
Valley Healthcare System



CRAIG TINDALL, CEO
*Whitefoord Community
Program*



JON WOLLENZIEN, JR., CEO
YourTown Health

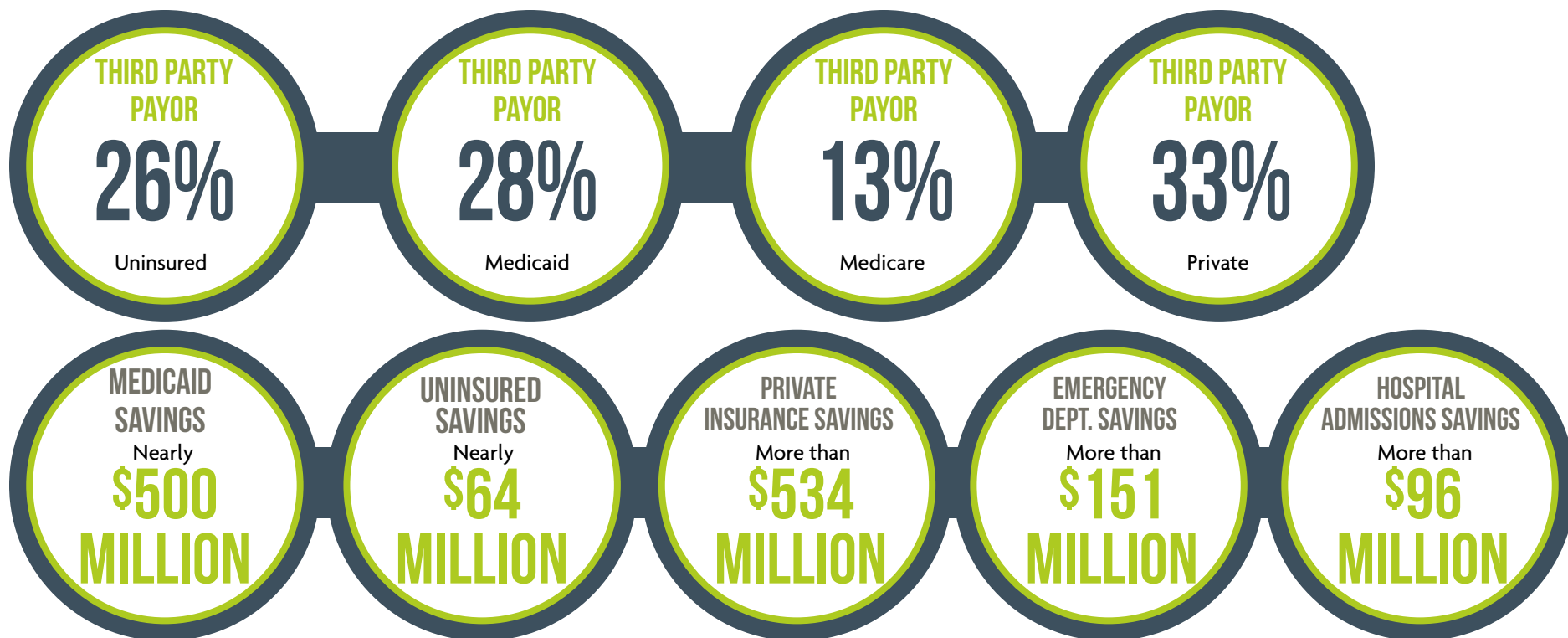
MEMBERS AT LARGE

FRANK BONATI, DRPH
MATT CASEMAN
THERESA JACOBS, MD
SARAH LANG
BARBARA MYERS

GEORGIA ECONOMIC IMPACT

Total Economic Impact: \$1.5 billion | Total Employees: More than 4,500





NATIONAL ECONOMIC IMPACT

TOTAL ECONOMIC IMPACT

\$128 BILLION

EMPLOYEES

300,144

SAVINGS IN ANNUAL
MEDICAL SPENDING

more than

\$54 BILLION

SAVINGS TO EMERGENCY
DEPARTMENTS

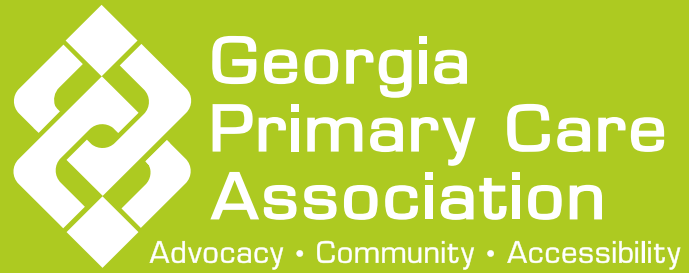
more than

\$2.4 BILLION

TOTAL PATIENTS

more than

31 MILLION



315 West Ponce de Leon Avenue
Suite 1000
Decatur, Georgia 30030
www.GeorgiaPCA.org